



## **Quality Statement for C&J Painting**

C&J Painting, as an accredited Dulux Painting business, is committed and dedicated to deliver consistent quality in all painting projects provided by C&J Painting. C&J painting strives to exceed industry standards in customer service and innovative painting solutions.

C&J Painting will assure the consistent and sustainable delivery of quality services and products through:-

### **Our values**

- Provision of leadership and commitment to quality services and products through continuous improvements, competency training and innovation.
- Provision of honest and ethical work practices, keeping promises and to treat customers with respect.

### **Our excellence in workmanship**

- Provision of high quality craftsmanship
- Commitment to achieve and work to the highest standards in all operational and administrative aspects of our business

### **Customer satisfaction**

- Commitment to consistently and sustainably deliver services and products to the fullest satisfaction of our clients

### **Sustainable painting solutions**

- To care and take responsibility for the environment by applying best practice in managing waste and to continuously improve waste management practices.
- To communicate with customers and to offer customers the choice of the latest in Dulux technology including environmentally friendlier products.

### **Occupational Health and Safety**

- A commitment to a safe working environment for employees, subcontractors, customers and the community through continuous risk assessment and reduction of exposure to unsafe working practices
- To comply, at all times, with OH&S legislations.

### **Leadership**

- To communicate C&J Painting's vision and direction of the company to all stakeholders in a way that creates ownership, loyalty, trust and pride.
- To apply sound decision-making based on up-to-date information and current management principles.
- Through provision of the resources necessary to achieve targets and goals while complying with relevant regulatory, legislative and statutory requirements.